

## Channel Management



[Availability Management for Channels](#)

---



[Balancing your RMS Online Payments](#)

---



[Connecting Online Channels](#)

---



[How to switch to the new Wotsync Interface](#)

---





[Not receiving confirmation Emails](#)

---



[No Availability Showing](#)

---



[Quote Reservations from Channels](#)

---



[Rate Availability Views for your RMS Book Now Button](#)

---



[RMSOnline Client - IX Username Error](#)

---



[RMS Book Now button](#)

---





[RMS Online API](#)

---



[RMS Online Overview](#)

---



[RMS Vault](#)

---

[Give Users Access to the RMS Vault](#)

---

[Accessing the RMS Vault](#)

---

[Do RMS Vault Credit Card Details Expire?](#)

---

[When/Why is the RMS Vault Used?](#)

---

[Deposit Online Information](#)

---

[How does the RMS Vault Work?](#)

---

[How do I get Card CVV Numbers?](#)

---

[Online Credit Card Storage Processes](#)

---



[Using Widgets with your RMS Book Now Button](#)

---



- [Guide Contents \(74\)](#)
- [Tutorials \(3\)](#)
- [References \(0\)](#)
- [Troubleshooting \(0\)](#)
- [Recent Changes](#)

## Welcome to RMS Online



RMS Online works seamlessly with your RMS system to record reservations and payments for accommodation from the internet providing you with your own online booking system.

You control all aspects of RMS Online, using the settings in RMS 9.

## Table of Contents

### [Availability Management for Channels](#)

#### [Connecting Online Channels](#)

[AA NZ Information](#)

[AAA Tourism Information - Is no longer operational](#)

[Agoda Information](#)

[Best Western Information](#)

[BookDirect2Save Information](#)

[Bookeasy Information](#)

[Booking.com Information](#)

[Booking.com Credit Cards](#)

[Booking.com Instant Promo Mapping](#)

[Booking.com Newsletters](#)

[Booking.com Sign Up Process](#)

[Bookit Information - Coming soon](#)

[Check-In.com.au Information \(now called JETMAX\)](#)

[Entertainment/My Bookings - Coming Soon](#)

[eTourism Information](#)

[Expedia Information](#)

[GoldenChain Information](#)

[InnLink Information](#)

[Jetstar Information](#)

[Levart Information](#)

[Lido Information](#)

[Netroomz Information](#)

[Orbitz Information - Connection Coming Soon](#)

[Pitchup.com Information](#)



[Quickbeds now called Flight Centre Travel Group Information](#)

[RatesToGo Information](#)

[ReserveGroup Information](#)

[Roamfree Information](#)

[Siteminder Information](#)

[Stay247.com Information](#)

[Tourism Exchange Australia \(TXA\) Information](#)

[TourismExchange Information](#)

[TravelClick Information](#)

[TripAdvisor with TripConnect Information](#)

[Turu Information](#)

[Update247 Information](#)

[UseROSS Information](#)

[Using Allotments](#)

[Wotif Information](#)

[How to switch to the new Wotsync Interface](#)

[Rate Availability Views for your RMS Book Now Button](#)

[RMS Book Now button](#)

[iBookings](#)

[New RMS Book Now Button Sneak Peak!](#)

[Connecting the RMS Book Now Button Channel](#)

[Optional Extras for the RMS Book Now Button](#)

[Promo Codes for the RMS Book Now Button](#)

[Return Guest Matching](#)

[RMS Book Now Button for Facebook](#)

[Using Allotments](#)

[RMS Online API](#)

[1.1 Property Details Request and Response](#)

[1.2 Room Type Details Request and Response](#)

[1.3 Availability Rates Request and Response](#)

[1.4 Booking Quote Request and Response](#)

[1.5 Booking Request and Response](#)

[1.6 Booking Cancel Request and Response](#)

[2.1 Terms and Definitions](#)

[RMS API Technical Information](#)

[RMS Online Overview](#)

[RMS Vault](#)

[Administrator Guide](#)

[Do RMS Vault Credit Card Details Expire?](#)

[Getting Started](#)

[How do I get Card CVV Numbers?](#)

[How does the RMS Vault Work?](#)

[Knowledge Base](#)

[Known Issues](#)

[Online Credit Card Storage Processes](#)

[User Guide](#)

[When/Why is the RMS Vault Used?](#)

[Using Widgets with your RMS Book Now Button](#)

**Topics**

- [Availability Management for Channels](#)



This article will explain how allotments are calculated to send availability through to your chosen online channels.

- [Connecting Online Channels](#)

Our channel management allows you to control which online channels you are connected to. You have the ability to connect and disconnect channels at your leisure without having to contact RMS. All available Channels are displayed ready for you to connect and each includes connection information and knowledge base articles to assist you with your connection.

[AAA Tourism Information - Is no longer operational](#)

[AA NZ Information](#)

[Agoda Information](#)

[Best Western Information](#)

[BookDirect2Save Information](#)

[Bookeasy Information](#)

[Booking.com Information](#)

- [Booking.com Credit Cards](#)(Topic)
- [Booking.com Instant Promo Mapping](#)(Topic)
- [Booking.com Newsletters](#)(Topic)
- [Booking.com Sign Up Process](#)(Topic)

[Bookit Information - Coming soon](#)

[Check-In.com.au Information \(now called JETMAX\)](#)

[Entertainment/My Bookings - Coming Soon](#)

[eTourism Information](#)

[Expedia Information](#)

[GoldenChain Information](#)

[InnLink Information](#)

[Jetstar Information](#)

[Levart Information](#)

[Lido Information](#)

[Netroomz Information](#)

[Orbitz Information - Connection Coming Soon](#)

[Pitchup.com Information](#)

[Quickbeds now called Flight Centre Travel Group Information](#)

[RatesToGo Information](#)

[ReserveGroup Information](#)

[Roamfree Information](#)

[Siteminder Information](#)

[Stay247.com Information](#)

[TourismExchange Information](#)

[Tourism Exchange Australia \(TXA\) Information](#)

[TravelClick Information](#)

[TripAdvisor with TripConnect Information](#)

[Turu Information](#)

[Update247 Information](#)

[UseROSS Information](#)

[Using Allotments](#)

[Wotif Information](#)

- [How to switch to the new Wotsync Interface](#)
- [Rate Availability Views for your RMS Book Now Button](#)



The RMS Book Now Button can be configured in a range of ways to achieve the best results for your property. The look and feel of the screens can be changed at user level to better reflect the property website. This is done by modifying elements within the link (URL) that opens the RMS Booking Page. You can experiment with the URLs by modifying them in the address bar and including the modified elements outlined below. Any web developer should also be able to do this for you. The modifiers are added to the end of the RMS Booking Page URL. You can also add multiple modifiers for a combination of effects.

- [RMS Book Now button](#)

This guide provides an overview of product features and related technologies. In addition, it contains recommendations on best practices, tutorials for getting started, and troubleshooting information for common situations.

[iBookings](#)

[New RMS Book Now Button Sneak Peak!](#)

[Optional Extras for the RMS Book Now Button](#)

[Promo Codes for the RMS Book Now Button](#)

[Return Guest Matching](#)

[RMS Book Now Button for Facebook](#)

[Using Allotments](#)

- [RMS Online API](#)

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[1.1 Property Details Request and Response](#)

[1.2 Room Type Details Request and Response](#)

[1.3 Availability Rates Request and Response](#)

[1.4 Booking Quote Request and Response](#)

[1.5 Booking Request and Response](#)

[1.6 Booking Cancel Request and Response](#)

[2.1 Terms and Definitions](#)

[RMS API Technical Information](#)

- [RMS Online Overview](#)

RMS Online is a real-time Internet reservation system that makes online bookings faster and easier for you and your guests.

- [RMS Vault](#)

The RMS Vault is designed to securely store credit card information for Online Bookings offsite. This feature ensures that your database remains PCI Compliant. All Credit Card information passed through via your online channels will be stored in the RMS Vault and you will be provided with a secure and easy link to allow access to see the credit card details outside of your RMS database.

[Administrator Guide](#)

[Do RMS Vault Credit Card Details Expire?](#)

[Getting Started](#)

[How does the RMS Vault Work?](#)

[How do I get Card CVV Numbers?](#)

[Knowledge Base](#)

[Known Issues](#)

[Online Credit Card Storage Processes](#)

[User Guide](#)

[When/Why is the RMS Vault Used?](#)

- [Using Widgets with your RMS Book Now Button](#)



The RMS Book Now Button can be configured in a range of ways to achieve the best results for your property. The look and feel of the screens can be changed at user level to better reflect the property website. This is done by modifying elements within the link (URL) that opens the RMS Booking Page. You can experiment with the URLs by modifying them in the address bar and including the modified elements outlined below. Any web developer should also be able to do this for you. The modifiers are added to the end of the RMS Booking Page URL. You can also add multiple modifiers for a combination of effects.

